

1. Action Log - Updated

Harlesden Brent Connects 12 May 2025

Status key
Not Completed
In-progress
Completed

Connect area:	Action	Status	Assigned officer/Team	Action Update
	<p>Resident raised an issue he is having on Beaconsfield Road with people parking their vehicles in the disabled bay that he has been assigned.</p> <p>Resident then raised a second issue he is having on Beaconsfield Rd around the Public house on the corner with the High Rd which has a high volume of broken glass outside the establishment alongside heavy fly-tipping in the area. This is affecting people's morale and is also causing a hazard to school</p>		<p>Parking Enforcement</p> <p>Neighbourhood Manager</p>	<p>Our enforcement officer regularly patrols the location and enforces all vehicles illegally occupying disabled bays. Should the resident see or notice any vehicle parked in his disabled bay illegally, he is free to our enforcement team on 020 8290 8300 and select option 5 & 1, and an officer will attend within 20 minutes.</p> <p>Issue raised with Veolia for the deployment of resources to the location; this will be short term. However, we will monitor the location, should it become what is deemed to be a hotspot we will look to do some focused work.</p> <p>Meet with resident on site following a recent report that had been submitted.</p>

Harlesden	children and his wife who is a wheelchair user.			
	Senior resident stated that she had lived in the Harlesden area for over 60 years and felt that there was a lack of services for the elderly from the Caribbean community. She went on to speak about Picture Palace and feels that the centre needs to be a place that represents and accommodates elders from the Caribbean community.		Community Engagement/Town Centre Manager	<p>The Council is currently in the final stages of appointing an Operator for the space. Once appointed, the Operator will take on a 25-year lease with the Council and will be the main point of contact for any queries or expressions of interest relating to potential occupancy or the delivery of activities within the building.</p> <p>The Town Centre Manager (TCM) will continue to liaise with the Community Engagement team to coordinate a series of “Open Days” once the Operator process has been finalised.</p> <p>These sessions will provide an opportunity for interested groups, businesses, and community organisations to view the space, ask questions, and better understand how it may be used in the future.</p>
	Ward Panel Chair for Harlesden and Kensal Green stressed the need for residents to call the Police and report incidents of ASB, Drug dealing and use, fly tipping, robbery, issues around Moped's and uber eats. He went on to stress this allows the Police, council, wider partners and the community to build up intelligence of the area which		Community Engagement Team and Community Safety	<p>Please report such suspicious activities to the police</p> <ul style="list-style-type: none"> • By calling 101 for non-emergency • Reporting the incident via the police online portal - Click here • Twitter Met Contact Centre (@MetCC) • By calling 999 if there is imminent threat to life or property. • By calling crime stoppers on 0800 555 111 to remain anonymous, open 24 hours, or crimestoppers-uk.org/ <p>Please include time, date, location, description or vehicle registration number.</p>

	in turn can help requestion resourcing into a given area.		<p>You can also share the reference number given by the police once you have made a report by sending an email: community.safety@brent.gov.uk</p> <p>Sign up to Met Engage www.metengage.co.uk/ for updates from local police on what they are doing in your area.</p>
	Two Hyde Housing residents raised concerns that they are having in their area around Marshall Street and their property. They have recently had a £80 rental increase on their property which Hyde Housing attributed to Brent Council's increasing their costs. They stressed the area is not clean, ASB is in the area with high levels of car crime and what is the most concerning is cars are speeding in the area which has caused two occurrences of a Road Traffic Collision (RTC) involving children in the area.	Community Safety	<p>Rental increase will have to be directed to Hyde Housing to respond.</p> <p>The police lead on all criminal matters and investigation relating to car crime. We work closely with policing colleagues to resolve such ASB and crime in the community.</p> <p>Please report such suspicious activities to the police</p> <ul style="list-style-type: none"> • By calling 101 for non-emergency • Reporting the incident via the police online portal - Click here • Twitter Met Contact Centre (@MetCC) • By calling 999 if there is imminent threat to life or property. • By calling crime stoppers on 0800 555 111 to remain anonymous, open 24 hours, or crimestoppers-uk.org/ <p>Please include time, date, location, description or vehicle registration number.</p> <p>You can also share the reference number given by the police once you have made a report by sending an email: community.safety@brent.gov.uk</p>

			Neighbourhood Manager	<p>Lastly, sign up to Met Engage www.metengage.co.uk/ for updates from local police on what they are doing in your area.</p> <p>ASB and crime issues need to be responded to our Neighbourhood Management neighbourhood.management@brent.gov.uk</p> <p>Regarding speeding concerns on Marshall Street: Physical traffic calming measures are already in place. In response to ongoing speeding issues, officers will arrange for "SLOW" road markings to be added, advising drivers to reduce their speed.</p> <p>There is dual cleansing taking place here as the bins / communal areas will be done by Hyde, the street scene will be addressed by Veolia. Where there is fly tipped waste, this will be investigated by officers while on patrol. Where evidence is obtained Fixed Penalty Notices are being issued However, there is a level of underreporting and the lack of use of Fix My Streets, if utilised this would help and ensure flytipped waste is removed in a timely manner.</p>
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	<p>Representative from Connect Stars made the point that Harlesden can be regenerated with a new model which involves businesses more. He also made the point that Harlesden has changed culturally in the last 10 years with a growing Somali and Brazilian community which needs to be reflected with a Harlesden Cultural Centre, which could be the Picture Palace.</p>		<p>Community Engagement team/Town Centre manager</p>	<p>The Town Centre Manager has already connected directly with the enquirer regarding their interest.</p> <p>In line with the process outlined above, the TCM will facilitate a meeting with the Operator once they are formally appointed and the lease has been signed.</p> <p>This will ensure that the enquirer has a clear route to discuss opportunities for involvement and explore how their activities could fit within the Operator's management of the space.</p> <p>Alongside this, the Town Centre Manager is actively supporting the Chair of Harlesden Businesses Association</p>

			<p>in establishing sub-committees. The purpose of these sub-committees is to ensure that there are multiple representatives covering different parts of the town centre, creating a stronger and more inclusive business voice.</p> <p>Further discussions and planning sessions will be required, with the aim of confirming sub-chairs and representatives by Winter 2025. This will strengthen collaboration and ensure local businesses are more engaged in decision-making processes.</p>
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